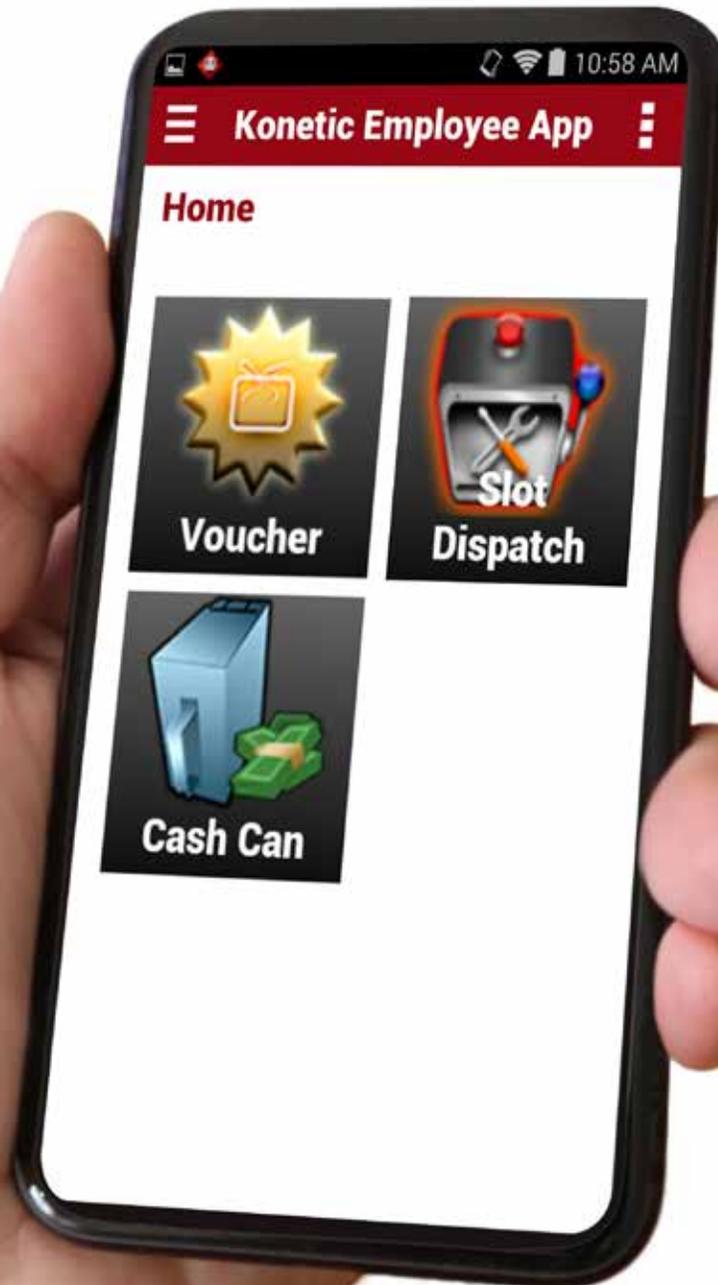


# Konetic Employee App™

Connect employees to  
the information they need,  
when they need it most.



## WHAT IS IT?

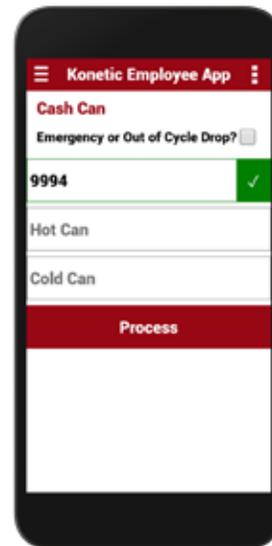
Konetic Employee App allows casino employees to perform cash drop and TITO ticket redemption directly from an Android mobile device. With the Voucher tool, attendants can achieve new levels of customer service by providing your patrons the help they need, without having to wait in line at the cage. And with the Cash Cans add-on, soft drops and counts are as easy as a barcode scan, with full digital access to logs, reporting, and user activity. The new Slot Dispatch can even help improve service times and on-floor response, while making floor personnel more efficient and accountable.

## AVAILABLE TOOLS & FEATURES

### Cash Cans

Bring digital efficiency to your drop process and gain full visibility to which cash cans are in and which are out with streamlined mobile management. The Konetic Employee App allows users to assign cold cans and hot cans to a slot machine\*. Permissioned employees can then use a handheld scanner device, connected to the app, to scan a slot machine's asset number bar code and the outgoing/incoming hot or cold cash can. The cash can is associated with that machine, logged in the database, and accessible for internal reporting and accountability.

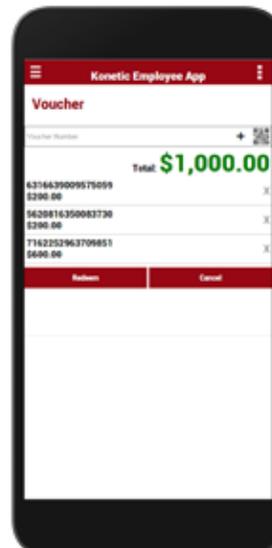
- Process emergency drops with a simple selection.
- Manual entry of machine asset number is available in event of scanner failure.
- Receive notifications for errors such as mismatched, duplicate, or unrecognized drops, with the option to override.



### Vouchers

What's better than a ticket redemption kiosk? A ticket redemption kiosk in the hands of casino operational staff. With the Konetic Employee App, attendants can cash out multiple TITO tickets at once anywhere on the floor. No more hunting for kiosks. No more lines at the cage. Redeem vouchers as a mobile cage repository by scanning TITO tickets with the in-device camera, or a third-party attached barcode scanner. Redeem. Pay. Next!

- Redeem multiple vouchers at once and pay in one batch.
- Scan a voucher bar code or manually enter the validation number.
- Process queued vouchers during lack of database connection\*.



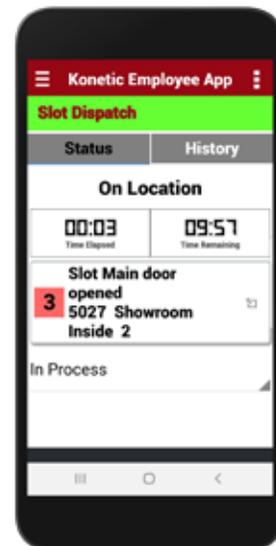
\*Availability is subject to regulatory requirements by jurisdiction



## Slot Dispatch

Slot Dispatch allows slot floor personnel to manage and respond to systems alerts through their mobile device, either automatically in a round-robin fashion, or manually through a dispatch workstation. Configure EGM or SYNKROS transactions to automatically generate services calls instantly and directly to technicians' mobile devices. This allows for immediate creation of service calls for techs or attendants to address issues at the EGM more rapidly. Manual mode allows administrators to send service calls to a specific technician's mobile device and reassign employee coverage areas to meet the demands of the gaming floor. Administrators can also track the status and activity of mobile users.

- Deploy automated dispatching for immediate notifications, or deploy manual mode to allow administrators to assign service calls to a specific technician's mobile device.
- Empower administrators to track the status and activity of active personnel.
- Receive administrative alerts for employees who exceed specified response times.
- Use permissioned roles to grant administrators access to an operator tab, showing all uncompleted calls and all employees along with options for view, group, sort, and filter preferences.



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## Connected Handheld Scanners

Get the most out of Konetic Mobile with connected handheld scanners for the fastest TITO ticket and Drop processing. Konami's Konetic Employee App is seamlessly compatible with both TC70 and TC75 series scanners. Android OS is recommended for the best performance.

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## KONETIC EMPLOYEE APP NETWORK INFRASTRUCTURE

The Konetic Employee Application is a thin-client app connecting through either Internet (or 3G/4G mobile) or through an intranet access point using SSL Security. The Wireless Application Server contains the business layer that will connect through the firewall to the Database server.

